



WELCOME

*Aviation Training
Brussels Centre*

Welcome

We gladly welcome you to CAE's Aviation Training Brussels Centre. We are sure that you will find training here to be a pleasant and rewarding experience, and we will do our utmost to maximize your training efficiency by providing you with superior training facilities, leading-edge training technology and experienced personnel.

This booklet is intended to help you find your way within our training facilities; furthermore, it provides you with some useful hints and information on hotel logistics, local area transportation and entertainment, training centre access and on-site services.

Our entire staff will ensure that you have a satisfying training experience and are here to assist you and answer all your inquiries.

We are interested in any suggestion you might have to help us better improve the services we offer you. We encourage you to take a few minutes of your time to complete our customer satisfaction survey before leaving our centre.

Thank you for your confidence in our ability to train you; we look forward to seeing you soon.



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How to reach us

Driving directions from Brussels Zaventem Airport to CAE's Brussels Centre

- The city of Brussels has two city rings. Within the inner ring's perimeter (route R21) are located most of the city's hotels. The outer ring (route R0) represents the outer boundaries of the city. Brussels Zaventem Airport is located immediately outside this outer ring.
- Follow the airport's exit signs towards Brussels. After approximately 500 m, turn onto the Leopold III Laan (A201), heading in the west direction, to the outer ring, route R0.
- At the junction with the R0 make a 90° clockwise turn onto the R0 in the direction Antwerp and the Cargo sign. Our centre is located close to the cargo area of the airport. Approximately 2 km on the R0 exit at E19 – Antwerp – Mechelen – Haacht – CARGO.
- Proceed along the E19 for approximately 1.5 km. and take the first exit, exit # 12.
- This exit leads to the N211 provincial road. Prior to the N211, the road splits in two; stay on the right side of the road that has no set of lights.
- Turn right onto the N211 and be careful to give way to other traffic. At the set of lights, continue straight, crossing the N21 provincial road.
- At the roundabout, keep the inner road and take the second exit (180°).
- Turn left at the T-crossing. At approximately 250 m, immediately past Fedex's European headquarters, turn left. CAE's Brussels Centre entrance is straight ahead.

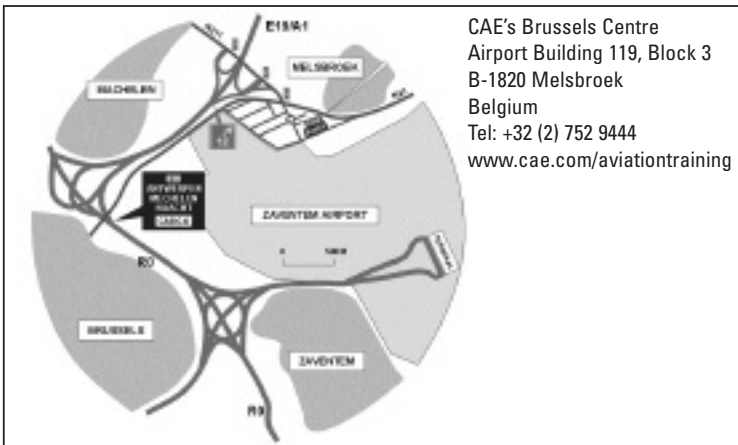
Please park your car in the parking spaces provided for you. There is underground parking; please ask our management for the regulations and directions to underground parking.

Driving directions from Brussels City Centre to CAE's Brussels Centre

- The city of Brussels has two city rings. Within the perimeter of the inner ring (route R21) most of the city's hotels are located. The outer ring (route R0) represents the outer boundaries of the city. Brussels Zaventem Airport is located immediately outside this outer ring.
- Depending on where your hotel is located within the inner ring, please see the hotel reception for directions to the E40/A3 highway, at Boulevard Auguste Reyers. That boulevard is part of the inner ring, route R21.

- Take the E40, northeast direction, towards the outer ring, route R0.
- Pass exits 19 and 20 on the E40/A3. Approximately 5 km at the R0 junction, take R0 exit and make a 270° counter-clockwise turn onto the R0 in the direction Antwerp and Zaventem Airport.
- Continue on the R0, past exit to Zaventem Airport. Follow signs 'CARGO'; our centre is located close to the airport's cargo area.
- Approximately 5 km on the R0 take exit E19 – Antwerp – Mechelen – Haacht – CARGO.
- Continue on E19 for approximately 1.5 km and take the first exit, exit # 12.
- This exit leads to the N211 provincial road. Prior to the N211, the road splits in two; keep right on the road without set of lights.
- Turn right onto the N211 and be careful to give way to other traffic. At the set of lights, continue straight, crossing the N21 provincial road.
- At the roundabout, keep the inner road and take the second exit (180°).
- Turn left at the T-crossing. At approximately 250 m, immediately past Fedex's European headquarters, turn left. CAE's Brussels Centre entrance is straight ahead.

Please park your car in the parking spaces provided for you. There is underground parking; please ask our management for the regulations and directions to the underground parking.



Transportation

Transportation to and from your hotel, the passenger terminal at Zaventem Airport, the railway station, etc., is not part of the service provided to you.

There are shuttle service arrangements with some of the major hotels that we recommend.

There are special rates for taxi services from which you can benefit; please see our receptionist or duty operator, who will be pleased to help you.

From Brussels Airport (Zaventem) to Melsbroek (BRU cargo) and vice versa, the public transportation buses, 220 and 221, leave every 15 minutes. Fare is €1.50 and the closest bus stop to the centre is Melsbroek, Nieuw Batava.

There is ample parking space available in front of the training centre. Please park at reserved CAE spaces, otherwise your car might be towed away.

Hotel Information

5-Star Hotel

MÉTROPOLE HOTEL, Place de Brouckère 31, 1000 Brussels, Tel: +32 (2) 217 2300,
Fax: +32 (2) 705 2043, www.metropolehotel.com

4-Star Hotels

GRESHAM BELSEN HOTEL, Leuvensesteenweg 805, 1140 Brussels, Tel: +32 (2) 705 2030
Fax: +32 (2) 705 2043, www.gresham-hotels.com

SHERATON BRUSSELS AIRPORT, Brussels National Airport, 1930 Brussels,
Tel: +32 (2) 710 8000, Fax: +32 (2) 230 3371, www.dorint.be

FOUR POINTS BY SHERATON, Rue Paul Spaak 15, 1000 Brussels, Tel: +32 (2) 224 3006
Fax: +32 (2) 224 3456, www.sheraton.com/brussels

SHERATON BRUSSELS HOTEL & TOWERS, Place Rogier 3, 1000 Brussels,
Tel: +32 (2) 224-3006, Fax: +32 (2) 224 3456, www.sheraton.com/brussels

3-Star Hotels

HOTEL DES COLONIES, Kruisvaartenstraat 8-10, 1000 Brussels, Tel: +32 (2) 205 1600
Fax: +32 (2) 203 2944

NOVOTEL BRUSSELS AIRPORT, Bedrijvenzone Diegem-Vuurberg, L. Da Vincilaan 25
1831 Diegem, Tel: +32 (2) 725 3050, Fax: +32 (2) 721 3958

2-Star Hotel

EUROVOLLEYCENTER, Beneluxlaan 22, 1800 Vilvoorde, Tel: +32 (2) 257 1616,
Fax: +32 (2) 257 1620, www.users.skynet.be/EVC

2-Star Hotels/ Apartments

HOTEL CAMPANILE, Luchthavenlaan 2, 1800 Vilvoorde, Tel: +32 (2) 253 9767
Fax: +32 (2) 253 9769, www.campanile.fr

HOTEL CITADINES BXL SAINTE CHATERINE, Quai au bois à brûler 51, Tel: +32 (2) 221 1411, Fax: +32 (2) 221 1599, www.citadines.com

CITADINES APART'HOTEL, Gulden Vieslaan 61-63, 1060 Brussels, Tel: +32 (2) 543 5353
Fax: +32 (2) 543 5300, www.citadines.com

VERAC APPARTMENTS, Vilvoordelaan 170, 1930 Zaventem, Tel: +32 (2) 719 2711
Fax: +32 (2) 725 1350 www.verac.be

Customer Services

Reception

The building's first floor entrance to the training area is code-panel operated. Please use the telephone next to the entrance should you not know the code. The customer service desk is located on the first floor.

Regular office hours are from 8:30 a.m. to 5:00 p.m.; after regular office hours our technical staff will gladly assist you.

Assistance

Should you need to contact us during your stay, the centre's general telephone number is +32 (2) 752 9444 and is monitored 24 hours a day.

Should you need office support, please see our customer services representative. For training related issues it is best contact to contact our instructors that are assigned to you. For dry-lease training please see our planning and sales office.

Family or friends are not permitted to enter the centre without the prior approval of the centre's management. However, if entrance is granted, our safety regulations prohibit you from taking your family or friends into the simulators.

Should you need to see a doctor or dentist, please see our customer services representative, planning & sales coordinator(s) or duty operator to make arrangements.

Restrooms

Restrooms are located in the same area on each floor.

Messages

Please see our customer services representative or duty operator for messages.

Lockers

One or more lockers to stow away training material are available to each customer. The key(s) for your locker(s) are kept at the desk on the first floor.

It is important that you return your key(s) once you have finished with your locker(s), as future colleagues will also need them.

The centre is not responsible for any missing belongings, personal or company-related. Please see or contact our staff should you have any items that do not fit in the locker(s).

Photocopies/Faxes/Telephones

The photocopier is located at the end of the corridor on the first floor; please feel free to make copies of your training material.

Please advise our customer service representative or duty operator if you need additional supplies or if there are any problems with the photocopier.

To send faxes to your company, please see our customer service representative or duty operator who will be pleased to transmit them for you.

You may also contact them for urgent company related telephone calls. It is prohibited to use cellular phones inside or around a simulator.

Coffee/Tea

As part of our service we offer you coffee, hot chocolate and soup free of charge from the machines in the coffee room on the first floor.

In addition, there is a vending machine that offers a variety of sweets.

Smoking

Smoking is permitted only in the entrance hall on the ground and first floor levels.

We kindly ask you to use the ashtrays and please do not throw cigarettes on the street or in the garden.

We are proud of the centre and we strive to keep our building clean and tidy; consequently, we ask everyone's co-operation in taking care of the facilities.

Luncheon Facilities

Cafeteria services are offered weekdays from 11:30 a.m. to 2 p.m. in the Fedex building located next door to the centre. This service is available to both our wet-lease and dry-lease customers. The cafeteria offers various choices of sandwiches, pasta, hot meals and salads. It is recommended that you order a lunch box from your hotel during flight simulator training; however, it is prohibited to eat and drink, smoke or use cellular phones inside or around a simulator.

Safety, Health and Welfare Regulations

During your stay at the training centre, you are requested to comply with the applicable safety, health and welfare regulations of Belgium. In addition, the following regulations apply while training in the simulator:

- Use your safety belts if going in motion.
- Know where the emergency stop buttons are located and how to operate them. If you are uncertain, ask the duty operator.
- Never step outside the simulator on the catwalk while still in motion.
- To communicate with the 'outside world' during your simulator session, you can use the telephone mounted at the instructor station. The pre-programmed buttons allow you to speak with the duty operator desk, the reception desk, the planning and sales department or page the duty operator should he be away from his desk.
- Inform the duty operator if you used the oxygen masks during your session, as they must clean them for the next crew.
- Study the fire and rescue plan placed in the simulator and around the building, in the event of an emergency or incident you will know what to do and where to go.

Tourism Information

Brussels has two Web sites that will provide you with information on Brussels' tourism office, general information about Brussels, downtown entertainment, restaurants, etc:

www.belgium.com

www.brussel.be

Survey

CAE values your opinion, because you are our number one priority. Our goal is to ensure that you are completely satisfied with the training and services provided to you. To better understand your needs, we encourage you to complete our customer satisfaction survey before leaving our centre.

Rest assured that your feedback will be taken into consideration and that we will do our best to follow up on your suggestions, whenever possible.

Thank you for training at CAE's Brussels Centre.



With over 100 full flight simulators and a fleet that is constantly growing, our global network of aviation training centres offers a full spectrum of services dedicated to exceeding all your training requirements.

Our Commercial Aviation Training Network

Americas / Asia	Europe/Middle East
CAE Training Centres	
<p>Dallas Training Center Tel: +1 (817) 868 8700</p> <p>Denver Training Center Tel: + 1 (303) 373 3210</p> <p>Santiago Training Centre Tel: +1 56 (2) 601 1500</p> <p>São Paulo Training Centre Tel: + 55 (11) 6462 3300</p> <p>Toronto Training Centre Tel: + 1 (905) 672 8650</p> <p>Zhuhai Flight Training Centre Tel: +86 (756) 333 1788</p>	<p>Amsterdam Training Centre Tel: + 31 (23) 567 1671</p> <p>Brussels Training Centre Tel: + 32 (2) 752 9444</p> <p>Burgess Hill Training Centre Tel: + 44 (144) 247 535</p> <p>Maastricht Training Centre Tel: + 31 (43) 366 4545</p> <p>Madrid Training Centre - Alcalá Tel: + 34 (91) 820 3100</p> <p>Madrid Training Centre – Barajas Tel: + 34 (91) 748 1160</p> <p>Dubai Emirates-CAE Flight Training Tel: +971 (4) 286 9119</p>
Other Training Locations	
<p>Kuala Lumpur – Air Asia Training Centre* Tel: + 1 (905) 672 8650</p> <p>Miami – Airbus Training Centre Tel: +1 (905) 672 8650</p> <p>Montreal Training Centre Tel: +1 (905) 672 8650</p> <p>Phoenix – Arizona State University Training Center Tel: +1 (480) 727 1318</p> <p>Seattle – Alaska Airlines Training Center Tel: +1 (303) 373 3210</p> <p>Singapore – Singapore Airlines Training Centre Tel: +65 6546 8320</p> <p>Toronto – Air Canada Training Centre Tel: +1 (905) 676 2979</p> <p>Vancouver – Air Canada Training Centre Tel: +1 (905) 672 8650</p> <p>Washington – PAIFA Training Center Tel: +1 (817) 868 8700</p>	<p>Moscow – Aeroflot Training Centre Tel: + 31 (23) 567 1671</p> <p>Rome – Alitalia Training Centre Tel: + 39 (06) 6563 8884</p>

* Future expansion