

CAE SIMplify™

In supporting the industry's largest installed base of full-flight simulators (FFS), we recognize that our customers diverse needs require responsive support solutions. Our goal is to provide the best and most flexible options that inspire confidence and facilitate the focus on your core business – delivering quality training to your customers with confident reliability.

CAE SIMplify, introduced with the launch of the CAE 5000 Series FFS, constitutes the new customer support strategy at CAE and offers improved access to information and unrivalled flexibility in support options. Through a CAE-supplied web-based customer portal, the customer has access to project status, action item disposition and documentation downloads.

Because needs vary, customers may select from a menu of various bundled solutions, support offerings and service level agreements. CAE SIMplify is intended to provide you more insight into and control over your interaction with CAE while efficiently managing the lifecycle costs of your CAE FFS.

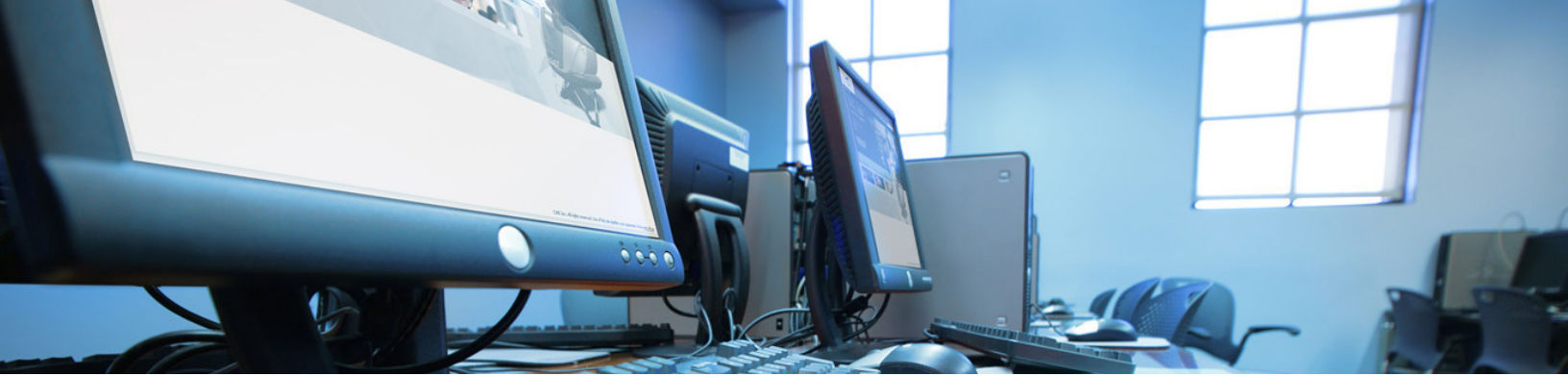
Engineering services	Spares and repairs	Maintenance	Visual services
1 Engineering block of hours subscription	1 Spares support plan limits your inventory for annual fee	1 Web-based training and on-site training	1 CAE True™ Airport
2 Engineering support on demand	2 Customized spares package	2 Customer-specific modifications	2 Fleet visual updates
3 Service level agreements	3 Extended support options	3 Maintenance contract services	3 Modelling services on demand
	4 Service level agreements	4 Electronic publications	4 System overhaul



CAE 5000 Series full-flight simulator



CAE 7000 Series full-flight simulator



Features

CAE SIMply offers a range of features including:

- Annual fee for spares and repair support to avoid financial surprises.
- Guaranteed response time and service level agreements.
- Customized options to suit individual needs and budget.
- Improved logistics management for spare parts.
- Multi-year sign-up period for continuity and budgeting predictability.
- Comprehensive training solutions for knowledge transfer and reduced costs:
 - Electronic publications.
 - Web-based training for theory and systems familiarization.
- Improved information sharing:
 - Web-based system for project monitoring, access to spares ordering, action item status, failure reporting.



Customer benefits

The CAE SIMply customer service program delivers a range of benefits, including:

- Improved budget planning and reduced variability in expenditures.
- Lower initial investment in spares and lower inventory carrying costs.
- More predictable lifecycle costs.
- Maximum responsiveness.
- Greater involvement with CAE for pooling of resources and reduced risk.
- Expanded discretionary spending potential resulting from cost saving.



Desktop/Laptop



IPT



FTD

CAE Simfinity™



CAE 5000 Series



CAE 7000 Series

Featuring CAE Tropos™ visual system



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