CAE Cabin
Safety Training & Solutions
CAE provides a comprehensive range of cabin safety training programs to meet the requirements for cabin crew professionals today. Our training programs are designed to ensure that continuous attention is given to the safety of passengers and that all crewmembers are prepared to handle procedures and address unforeseen circumstances.

As one of the leading providers of Cabin Safety Training, CAE offers a combination of theoretical and practical training delivered by highly qualified instructors, using aircraft mock-ups, door trainers, fire- and smoke trainers and other emergency survival equipment. The importance of being proficient with all equipment and safety procedures is central to our training.

CAE continually monitors existing authority regulations and shares best practice with airline cabin crew professionals globally to ensure our training curricula are always current and delivered to the highest standards.

Our customers benefit from a full spectrum of cabin crew courses offered across our network and we can also develop completely new customised courses to meet the evolving requirements of airlines and operators. CAE’s growing range of cabin safety training customers, including AirAsia, LAN, SAS, Vueling and Kenya Airways, is testament to the quality and high standards of our training.

CAE trains thousands of cabin crew every year. With ten dedicated cabin safety training locations across three continents, we provide cabin safety training on training equipment designed for the following aircraft types:

- Airbus A320
- Airbus A330/A340
- BAe 146/Avro RJ
- BAe Jetstream
- BAe ATP
- Boeing B737
- Boeing B747
- Boeing B757/B767
- Boeing B787
- Fokker 50
- Fokker 100
- MD-80
- Saab 340
- Saab 2000

Our cabin training programs are also available throughout our network of global training locations and at our customers’ facilities depending on equipment available.
Cabin Crew Solutions

Cabin Crew Instructor Training

Our training personnel believe that training other aviation professionals can be incredibly rewarding. As a leader in training excellence, our training teams are uniquely placed to provide cabin crew instructor training to enable your cabin crew to further develop their professional skills and to ensure that they can then pass on these skills and expertise throughout your organisation.

Cabin Crew Personnel Recruitment and Selection

With many years’ experience in the design and delivery of cabin safety training to the highest standards, CAE is ideally placed to assist airlines and aviation operators locate and attract the best cabin crew talent for their organizations. We specialize in planning and launching tailored recruitment campaigns meeting the individual needs of customers, including:

- Creation of ideal candidate profile in line with operator needs
- Manage application process & assessment
- Provision of aptitude testing and personality profiling
- Interview & teamwork skills evaluation
- Language testing

One-Stop-Shop for start-up airlines

In addition to cabin safety training and recruitment solutions, CAE can also offer consultancy services and support to start-up airlines. This support covers both flight and cabin training, including the following elements:

- Development of Training Manuals
- Supporting the Regulatory Approval Process with the respective National Aviation Authorities (NAA)
- Licensing and Certification Processes
- Monitoring NAA Audits
Cabin Safety Training Capabilities

Building upon a heritage of being one of the very first non-airline owned training organisations approved to conduct Cabin Crew Initial Safety Training according to EU OPS pt 1.1005, our range of approved courses now includes:

1. Initial Safety Training
2. Conversion & Differences Training
3. Recurrent Training
4. Refresher Training
5. Senior Cabin Crew Training
6. Crew Resource Management (CRM)
7. Medical Aspects & First Aid
8. Emergency Equipment Training
9. Water Survival Training
10. Fire & Smoke Training
11. Dangerous Goods
12. Train the Trainer
13. Customized Courses

These standard courses can be tailored to airline requirements enabling specific airline checklists and flight procedures to be used during all training.

It should be noted that our courses are conducted in the English language as standard. In line with this, all trainees will need to have the required level of fluency in English, both written and verbal, to complete the training. Options for the provision of English language training programs in conjunction with our cabin safety training are also available.

1. Initial Safety Training

Approvals
EUOPS 1.1005
Equivalent FAR Part 135 section 341/349/295 FAR 121 section 421
Equivalent ICAO Doc 7192-AN/857 Part E-1

Description

Tools
PPT, Media, Emergency Equipment, Door & Slide Trainer, Fire Trainer, and First Aid Equipment.

2. Conversion and Differences Training

Approvals
EUOPS 1.1010
Equivalent FAR Part 135 section 331/341
Equivalent ICAO Doc 7192-AN/857 Part E-1

Description
Theoretical classroom and practical aircraft type specific training covering the following elements: Operation of Doors & Exits, Emergency Equipment, Practical Training Firefighting & Smoke, Practical Training Pilot Incapacitation, Normal Procedures including Safety Briefing & Demonstration, Emergency
(Not included in this course are the familiarization flight and/or Aircraft visit (EUOPS 1.1012).

Tools
CBT, CAT, PPT, Media, Emergency Equipment, Door & Slide Trainer, Fire Trainer and First Aid Equipment.

3. Recurrent Training

Approval
EUOPS 1.1015
Equivalent ICAO Doc 7192-AN/857 Part E-1

Description
Annual theoretical classroom program and an additional 3 year module of theoretical and practical training covering the following elements:

Annual
Incident/Accident/Occurrence Review, Location & Handling of Safety Equipment, Pilot Incapacitation, Stowage of Articles in Cabin, Operation of all Doors & Exits, Surface Contamination Awareness, Emergency Procedures including Evacuation and Crowd Control Techniques, Medical Aspects & First Aid and Crew Resource Management.

Every 3 years
Practical training operation of all Doors and Exits, Practical Training Pilot Incapacitation, Slide-raft/ Life-raft (if applicable), Pyrotechniques (if applicable) and Practical Training Firefighting & Smoke.

Tools
CST (3 years training), CBT, CAT, PPT, Media, Emergency Equipment, Fire Trainer and First Aid Equipment.

4. Refresher Training

Approval
EUOPS 1.1020

Description
Theoretical classroom and practical training covering the following elements: Emergency Procedures including Pilot Incapacitation, Evacuation Procedures & Crowd Control Techniques, Demonstration of Operation of the Flight Deck Windows, Location and Handling of Safety Equipment and Operation of all Doors & Exits.

Tools
CBT, CAT, PPT, Media, Emergency Equipment, Door & Slide Trainer, Fire Trainer and First Aid Equipment.
5. Senior Cabin Crew Training

Approval
EUOPS 1.1000

Description
Theoretical classroom and practical training covering the following elements: Crew Co-operation & Communication, Flight and Duty Time Limitations, PA Announcements, Debriefing, Accident & Incident Reporting, Practical Exercises Pre-flight Briefing, Situational Awareness in Emergency Procedures, Time Management, Practical Training Case Scenario, Situational Leadership, Case Based Studies, Emergency Cases and Risk Management. (Not included in this course is the familiarization flight operating as a senior cabin crew member and the Line Oriented Flying Training(LOFT) exercise.

Tools
CBT, CAT, PPT, Media and Emergency Equipment

6. Cabin Crew CRM Training

Approval
Appendix 2 to EUOPS 1.1005/1.1010/1.1015

Description
Theoretical classroom and practical training covering the following elements:

Introductory Module

Operator’s Module
Error Prevention & Detection, Shared Situation Awareness, Workload Management, Effective Communication & Coordination, Leadership, Cooperation, Synergy, Decision-making & Actions, Management of Passengers Human Factors, Company Safety Culture, SOP’s, Effective Communication & Coordination with other personnel and ground services, Participation in Cabin Safety Incident & Accident Reporting and Case studies.

Aircraft Type Specific Module
Operator module relevant to type

Tools
PPT and Media
7. Medical Aspects & First Aid

Approval
Appendix 3 to EUOPS 1.1005/1.1010/1.1015

Description
Theoretical classroom and practical training covering the following elements: Medical Aspects & First Aid, Practical First Aid Training and Automatic External Defibrillator Training (optional).

Tools
PPT, Media and First Aid Training Equipment

8. Emergency Equipment Training

Approval
Appendix 1 to EUOPS 1.1005/1.1010/1.1015

Description
Theoretical classroom, practical training and actual handling of the emergency equipment covering the following elements: Actual Donning of a Lifejacket, Actual donning of Protective Breathing Equipment, Actual donning of Fire Extinguishers, Location & Use of all Emergency Equipment carried on board aircraft, Location & Use of all types of Exits, Operation & Use of Life Rafts (where fitted) and Pyrotechnics (if applicable).

Tools
PPT, Media, Emergency Equipment and Door Trainer.
9. Water Survival Training

Approval
Appendix 1 to EUOPS 1.1005/1.1010/1.1015

Description
Theoretical classroom, practical training and actual handling of the emergency equipment covering the following elements: Survival in Area of Operation, Water Survival and Practical Water Survival including Raft.

Tools
PPT, Media and Survival Training Equipment.

10. Fire and Smoke Training

Approval
Appendix 1 to EUOPS 1.1005/1.1010/1.1015

Description
Theoretical classroom, practical training and actual handling of the emergency equipment covering the following elements: Chemistry of Fire, Firefighting Techniques, Fire Prevention, Classification of Fires, Firefighting and Smoke Equipment, General Onboard Firefighting, Communication, Smoke General, Ground-based Emergency Services, Practical Firefighting & Smoke Handling including Donning and Use of PBE in a simulated smoke filled training area.

Tools
Fire Trainer, PPT, Media and Fire Emergency Equipment.
11. Dangerous Goods

Approval
EUOPS 1 Subpart R 1.1220
Equivalent FAR Part 135 section 333

Description
Theoretical classroom and practical training covering the following elements: General Philosophy, Limitations, Classification, Labeling and Marking, Recognition of Undeclared Dangerous Goods, Provisions of Passengers & Crew and Emergency Procedures.

Tools
PPT, Media and Dangerous Goods Training Equipment.

12. Train the Trainer

Description
Theoretical classroom and practical training covering the following elements: Principles of Adult learning, Stages of Learning, Elements of Effective Training, Role of the Instructor, Training Methods, Presentation and Facilitation Skills, Instructor techniques, Classroom Management and Designing a course.

13. Customized Courses

- Specific airline checklists and flight procedures can be used during all courses.
- Standard courses can be tailored to your specifications or completely new courses can be designed if required.
- Aviation Security Course, based on the Operator National Security Program
CAE Training Centers

CAE Training centers are spacious, modern and fully equipped with cabin safety training equipment such as ground training devices and mock-ups providing for a realistic environment. All Classroom facilities are equipped with latest technology to make learning easier.

Amsterdam

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2132WV Hoofddorp
The Netherlands

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Facilities
• Mock-up Fokker 50
• Mock-up cabin (General)
• Door trainer B737-800, B767, FOKKER100
• Slide trainer B737-800
• Real fire fighting training
• Water drills training

Barcelona

Parque de Negocios Mas Blau II
Avinguda de les Garrigues, 41-43, nave C
08820 El Prat de Llobregat
Barcelona, Spain

Phone: + 34 93 117 6083
Fax: + 34 93 112 1458
Email: cabincrew-madrid@cae.com

Facilities
• Mock-up A320
• Door trainer A320
• Slide trainer A320
• Real fire fighting trainer
• Water drills training
Copenhagen
Kystvejen 40
DK- 2770
Kastrup - Denmark

Phone: +45 3232 5940
Fax: +45 3232 5991
Email: aviationtraining@cae.com

Facilities
• Mock-up MD B737 A319/A320/A321 A330/A3340
• Door trainer MD A319/A320/A321 A330/A340
• Slide trainer MD B737 A330/A340
• Real fire-fighting trainer
• Water drills training

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Facilities
• Mock-up general
• Door trainer A320 A330/340
• Slide trainer A320 A340
• Fire Trainer
• Water drills training

Lima
Email: aviationtraining@cae.com

Facilities
• Mock-up A320
• Door trainer A320
• Slide trainer A320 B767
• Water drills training

Madrid
Polígono Industrial Nº2
La Muñoz - Barajas
28042 Madrid, Spain

Phone: +34 91 748 1160
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Facilities
• Mock-up A320 (Full Motion)
• Mock-up B747
• Mock-up A330/340
• Door trainer A320, A330/340, B747
• Slide trainer A320, A330/340, B747
• Fire trainer
• Water drills training
Manchester
Woodford Aerodrome,
Chester Road, Woodford,
Cheshire – United Kingdom
SK7 1AG

Phone: +44 (0)1625 854040
Fax: +44 (0)1625 854042
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Facilities
• Door trainer BAE146

Oslo
Henrik Ibsens veg,
2060 Gardermoen - Norway

Phone: +47 6481 5970
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Facilities
• Mock-up B737 B737NG
• Door trainer B737NG A330/340
• Slide trainer B737
• Real fire fighting trainer
• Water drills training

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9978 Pudahuel
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Facilities
• Mock-up A320 A340 B767
• Door trainer A320 B767 B787
• Slide trainer A320 A340 B767 B787
• Fire trainer
• Water drills training

Stockholm
Kabinvagen 5,190 60
Stockholm-Arlanda
Sweden

Phone: + 46 8 797 1763
Fax: +46 8 797 4244
Email: aviationtraining@cae.com

Facilities
• Mock-up MD B737 B767
• Door trainer B737 B757 A330/A340
• Slide trainer B767 B737 MD
• Fire trainer
• Water drills training