



**Aircraft  
Technical  
Support  
Services**

# Aircraft Technical Support Services

CAE offers a fully customizable technical support service. We have one of the industry's largest technical knowledge bases with a project structure that optimizes this expertise. Our single point of contact project approach provides our clients with a simplified communication channel. The CAE Technical Support Services include EASA approved CAMO, Part 21 Design and Powerplant borescope inspection service supported by a global consultant pool, technical records review and management team, structural and composite repair review, engine management and support, helicopter support and material procurement and logistics support. We deliver the expertise and services required to cover all aspects of your needs.



CAMO



Borescope



Part 21 Design



Structural & Composite Repair Review



Material Procurement & Management services



Remote Records Services



Ferry Flight Solutions



Engine Leasing Support Services



Technical Consultants



Mid-Lease & Annual Audit Inspections

# CAE Technical Support Services

## CAMO

CAE is an EASA approved Continuing Airworthiness Management Organisation, focused on the provision of independent CAMO services for large commercial aircraft transitioning between lease operators.

Working with leasing companies, airlines and aviation authorities, we seamlessly manage airworthiness requirements and aircraft transitions to keep our clients' aircraft in compliance.

We hold EASA, BCAA, IOM, Guernsey 2-Reg, Jersey JAR and Cayman Island approvals.

## Borescope

CAE holds an EASA Part 145 and FAA approvals to perform engine borescope inspections. Our highly experienced, regionally based teams can carry out cost-effective inspections with a competitive turnaround time.

Using state of the art equipment, we can support routine MPD borescopes and emergency SB or AD inspections. We provide a full video borescope with comprehensive reporting.

We are approved to issue EASA/FAA dual release certificates and carry out on-wing and off-wing inspections on a scheduled or an AOG basis globally.

EASA Approval: IE.145.072

FAA Approval: 7EPY673C



## Part 21 Design

Our highly experienced design team have the capability to produce a full suite of multi-disciplined aircraft modifications (interiors, avionics, structures) from Minor to Major (STC). Modifications can be provided as EASA, FAA and UAE approved engineering packages on all commercial aircraft platforms.

We provide turnkey solutions for aircraft transition and induction events. Modifications offered include interior configurations and cargo conversions with full project and materials management.



## Aircraft Structural, Sheet Metal & Composite Repair Reviews

CAE can provide bespoke Aircraft Structures, Sheet Metal and Composite Repair Reviews with fully managed global support to Leasing Companies, Airlines, Financial Institutions and Operators. We specialize in:

- On-site structural/sheet metal/composite repair reviews
- On-site bare metal inspection during paint event
- On-site repair oversight support during delivery check
- On-site dent and buckle/repair file mapping
- Full DFP review of dent and buckle/repair file, creation of Open Item List

# Customized to your operation

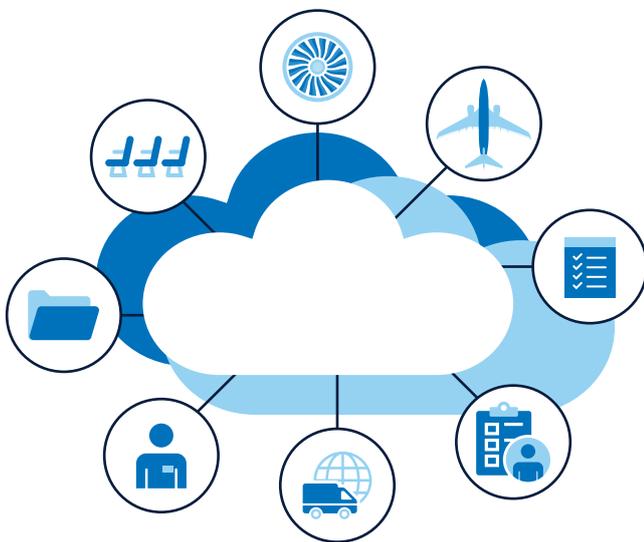
## Material Procurement & Management services

Our expert teams based out of our Dublin and Shannon Offices can provide our clients with a highly professional service to meet the demands of your asset re-delivery / delivery.

## Remote Records Services

Our specialized remote records service delivers clients a cost effective, diligent review of their records and provides a detailed open item list. This program has many benefits allowing for real-time review and closure of records discrepancies.

Our central records team have detailed experience in aircraft records and transition events, working across all aircraft and engine types.



## Ferry Flight Solutions

Ferry flight solutions provided by our recommended ferry flight services company.

## Engine Leasing Support Services

Our highly experienced engine support services department provide the engine support services to cover all aspects of our clients needs.

- Trend/Profile Reporting
- MPA Witness
- Engine Shop Visit Support
- Engine Removal On-site Support
- Engine/APU records review
- Engine Mid-lease Review
- Technical Help & Support

## Technical Consultants

With a global pool of highly experienced technical consultants, CAE delivers the expertise and services required to cover all aspects of our clients' needs including:

- Pre-production Inspections
- Mid-term & Annual Audits
- Pre-purchase Inspections
- Lease Transition & Maintenance Events
- Engine Shop Visits
- Field Service & Entry Into Service Support
- Aircraft-Acceptance-Midlease
- Re-delivery/Delivery

## Mid-Lease & Annual Audit Inspections

Our team is highly experienced in performing Mid-Lease & Annual Audit Inspections on aircraft or engine assets. With our large pool of talent, we can support our clients globally.

Our inspectors can perform physical inspections, records reviews with QC oversight and data upload to the clients' preferred operating system. They can also prepare or assist our clients with asset technical specifications for re-marketing.



## Sales Contact

### Niall Duggan

Business Development Manager  
Aircraft Technical Support Services  
E: [niall.duggan@cae.com](mailto:niall.duggan@cae.com)  
M: +353 87 0670819

### Gary Oragano

Sales Executive  
Aircraft Technical Support Services  
E: [gary.oragano@cae.com](mailto:gary.oragano@cae.com)  
M: +353 86 103 2226

### Shi Jingcheng

Business Development Specialist  
Aircraft Technical Support Services  
E: [shi.jingcheng@cae.com](mailto:shi.jingcheng@cae.com)  
M: +86 18611932153

### Michael Rooney

Manager Asia-Pacific Commercial Development  
Aircraft Technical Support Services  
E: [michael.rooney@cae.com](mailto:michael.rooney@cae.com)  
M: +353 86 8121007

## Global Locations

### Ireland

Dublin (Head Office)  
Shannon

### Japan

Tokyo

### China

Beijing  
Shanghai  
Guangzhou

### Singapore

### USA

Dallas  
Miami

### Vietnam

Ho Chi Minh

**CAE is a high technology company,  
at the leading edge of digital  
immersion, providing solutions to  
make the world a safer place.**

Backed by a record of nearly 75 years of industry firsts, we continue to reimagine the customer experience and revolutionize training and operational support solutions in civil aviation, defence and security, and healthcare.

We are the partner of choice to customers worldwide who operate in complex, high-stakes and largely regulated environments, where successful outcomes are critical. We have the broadest global presence in our industry, with more than 11,000 employees, 180 sites, and training locations in over 35 countries.

[www.cae.com/tss](http://www.cae.com/tss)

CAE Technical Support Services:

<https://youtu.be/KNCU4kHoCnU>