### Trade Release



# CAE signs wide-ranging agreement for the integration of Flight Operations Solutions software at the Air India Group Airlines

- New agreement expands on Air India's use of CAE Operations Control solutions to all Air India Group airlines
- CAE Crew Management to be integrated at Air India and across all Air India Group airlines

Dubai, UAE, Nov. 15, 2023 – (NYSE: CAE; TSX: CAE) – CAE today announced at the Dubai International Airshow that it has signed a multi-year contract to provide its advanced Crew Management and Operations Control solutions to the Air India Group airlines. As part of this wide-ranging agreement, in addition to the continued use of CAE's Flight Planning solutions at Air India, CAE's Operations Control and Crew Management solutions will be integrated at all Air India Group airlines, part of Tata Group, India's largest conglomerate, which reacquired Air India in 2022.

"Customer delight and operational efficiencies are the twin objectives we aim to accomplish with the help of our operations systems. Efficiently helping our crew with day-of-operations activities and handling the recovery of crew operations at times of disruption are critical to providing our customers the efficient experience they expect from us. We are glad to partner with CAE in adopting their flight operations solutions in this journey of transformation we have embarked upon." said Dr. Satya Ramaswamy, Air India's Chief Digital and Technology Officer.

"We are excited to build upon our relationship with Air India and the Tata Group, said Pascal Grenier, CAE's Senior Vice President, Flight Operations Solutions. "By leveraging CAE's Integrated platform, data, automation, optimization and machine learning, CAE digital solutions will enable Air India and Air India Group airlines to enhance their operational performance and profitability around the world as they restructure, rebrand and add new routes."

Under the new contract, the existing Flight Planning agreement with Air India will be expanded to include CAE's Crew Manager, Crew Access, and Recovery Manager Ops & Recovery Manager Crew, providing proven and comprehensive support for both Air India and the Air India Group airlines. These advanced digital SaaS solutions are flexible, configurable and scalable, to enable superior, end-to-end flight operations management and represent a key driver of digital transformation.

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The flag carrier of India, Air India boasts the largest international network in the region and offers the most nonstop routes connecting India with global destinations. Currently, CAE's team of experts is working closely with Air India's teams to ensure that the solutions are implemented and adopted in record time.

### ABOUT AIR INDIA

Founded by the legendary JRD Tata, Air India pioneered India's aviation sector. Since its first flight on October 15, 1932, Air India has built an extensive domestic network with non-stop flights to cities around the world, across the USA, Canada, UK, Europe, Far East, South-East Asia, Australia, and the Gulf. After 69 years as a government-owned enterprise, Air India and Air India Express were welcomed back into the Tata group in January 2022.

#### ABOUT CAE

At CAE, we equip people in critical roles with the expertise and solutions to create a safer world. As a technology company, we digitalize the physical world, deploying software-based simulation training and critical operations support solutions. Above all else, we empower pilots, cabin crew, airlines, defence and security forces and healthcare practitioners to perform at their best every day and when the stakes are the highest. Around the globe, we're everywhere customers need us to be with more than 13,000 employees in approximately 250 sites and training locations in over 40 countries. CAE represents more than 75 years of industry firsts—the highest-fidelity flight, mission and medical simulators and training programs powered by digital technologies. We embed sustainability in everything we do. Today and tomorrow, we'll make sure our customers are ready for the moments that matter.

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