



# Flying in a digital world

User conference 2019

## CAE user conference 2019 Newsletter 2

Dear **Customer**,

This is our second edition of the CAE User Conference 2019 Newsletter. You will find below more information about the content of our conference. The team is working hard to make it a memorable event for all of you. The countdown has started: only 25 days before D-day! The conference will welcome over 29 different nationalities from 5 continents around the world.

Should you have any questions or suggestions regarding this newsletter or the conference itself, please communicate with your Customer Experience Lead (CEL) or send us an email at [UC2019@cae.com](mailto:UC2019@cae.com)

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## Guest Speakers

We are excited to host various guest speakers for our conference. Depending on your track selection during the registration process, the following guest speakers and abstracts will be enhancing the content of the conference.

### **Customer Experience Track: Insight into JetBlue Training flow By Captain Louis Gafford, JetBlue**

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An insight into the JetBlue AQP training program will show how the usage of the Tactile Platforms (FTD), supporting both Initial and Continuous Qualification training activities, in conjunction with the FFS platform is resulting in an optimized footprint of the training curriculum activities.

### **Regulations Track: Competency Based Training Assessments upcoming amendments by Miguel A. Marin, International Civil Aviation Organization (ICAO)**

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Presentation on ICAO standards on competency-based training and assessment, where are we and where are we going and a highlight on recent developments and the road ahead.

*Please note, the innovation Track Guest Speaker will be announced in the next Newsletter.*

## Wellness Activities

On Tuesday, May 14<sup>th</sup>, following your day of busy chatting, analysing and brainstorming, you can join us for an outdoor activity right before our dinner event. You can choose between two activities with our experienced professional coaches while discovering Montreal. Registration of the selected activity will be done on the first day of the Conference when you register.

### Cardio-Jogging

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From the hotel to the beautiful Canal Lachine, join us for this jogging workout, including a warm-up, a series of educational activities, a 30-minute cardiovascular session, as well as stretching exercises that help prevent race-related injuries.

Material required: Running shoes and running gear. For all levels, beginners to advanced.

### Plein Air Zen (Slow Move Fitness)

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In the middle of the historic downtown Parc du Canada, make your body focus on slowing down with movement in sequences, making them more fluid and functional, to increase strength and mobility. After completing your Plein Air Zen session, you will notice that it is probably the first time your muscles have worked so intensely in a calm and Zen environment. It's the ideal program to improve your posture, your muscle mass and your balance all while achieving a relaxed state of mind.

Material required: Running shoes, comfortable clothes. For all levels

## Our New Website!

A new website is now available to provide you with real time information, our newsletters and answers to the most Frequently Asked Questions (FAQ). Click on the link for access to the [website](#).

## Registration Process

You should have already received an invitation from our partner Eventbrite. Simply click on the **“Attend Event”** button included in the invitation email to register.

We recommend that you proceed with the registration process prior to **April 26<sup>th</sup>** to have your conference track selection confirmed and benefit from the hotel CAE preferred rate.

If you are experiencing difficulties registering for the conference or have not received the invitation, please send us an email at [UC2019@cae.com](mailto:UC2019@cae.com).

## Hotel information

Some customers have been experiencing some difficulties with the hotel registration process: either the preferred rate is not offered or the rooms are not available for certain dates. The User Conference Team has worked with the hotel to ensure the issues have been resolved. Should you experience any issues with the hotel registration process, send us an email at [UC2019@cae.com](mailto:UC2019@cae.com). You can also communicate with your Customer Experience Lead (CEL).

Click on the following link to book your [Hotel room](#).