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#### 1. Applicability

- 1.1. This Policy applies to CAE Inc. and its wholly-owned or controlled (directly or indirectly) subsidiaries and joint ventures ("CAE" or the "Company"). A "controlled" subsidiary or joint venture is a legal entity in which CAE generally owns equity interests representing more than 50% of the voting shares.
- 1.2. Where CAE does not have a controlling stake in a subsidiary or joint venture, CAE shall communicate its expectation that such entity have in place an anti-corruption policy consistent with this Policy and shall deploy all reasonable efforts to ensure that such a policy is adopted by the entity.
- 1.3. This Policy applies to members of the board of directors and to all employees of the Company, without exception, including the President and Chief Executive Officer, officers, vice presidents, directors and other managers, and all staff employed with the Company and affiliated companies (collectively, the "Employees").

#### 2. Policy, Purpose and Scope

- 2.1. The Company takes corruption issues very seriously and is committed to conducting business in a competitive market based on the high standards of quality of its products and services and in compliance with all applicable anti-corruption laws. This commitment is reflected in CAE's Code of Business Conduct, which expressly prohibits all forms of corruption committed by Employees or third-parties, even when the observance of this commitment could place the Company is a non-competitive business operation.
- 2.2. The main purpose of this Policy is to ensure that CAE does not participate in any form of corruption anywhere in the world, either directly or indirectly through a third-party such as business partners, joint venture and equity partners, acquisition targets, contractors, service providers, suppliers, vendors, distributors, and persons acting on the Company's behalf, including Representatives and Consultants (as defined).
- 2.3. This Policy sets out a specific procedure that must be observed by all Employees worldwide whenever the appointment of a Representative or Consultant is proposed, or whenever there are any requests or requirements to, directly or indirectly, provide commissions, payments or anything of value to Public Officials (as defined) or any other person. This Policy also establishes a process to make sure that any Representative or Consultant receives a fair amount of compensation based on the risk assumed, the value of the work performed (which must be commensurate with the fee) and the costs incurred.



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Finally, this Policy assigns responsibilities and establishes procedures to ensure full compliance with anti-corruption laws.

#### 3. Compliance with Anti-Corruption Laws

- 3.1. CAE is subject to the anti-bribery provisions of the Canadian *Corruption of Foreign Public Officials Act* ("CFPOA"), the United States' *Foreign Corrupt Practices Act* ("FCPA""), the *UK Bribery Act* and other similar anti-corruption legislation worldwide (collectively, "anti-corruption laws").
- 3.2. The FCPA shall be the minimum standard to which Employees must adhere; however, if local law sets different or higher standards, those too must be complied with.
  - 3.2.1. The FCPA and the CFPOA make it a criminal offense to pay, offer, or give anything of value to a foreign Public Official for the purpose of influencing the decisions of those officials, parties or candidates. This is true even though the giving of payments or gifts appears openly accepted, or seems necessary in a particular country. The *UK Bribery Act*, which applies to CAE globally, expands the criminality of bribery beyond acts involving government officials to include bribery between private entities, and it does not provide an exemption for facilitation payments. In addition, the lack of preventive measures and procedures against corrupt behavior such as bribery, also called "passive bribery", is considered a criminal offence. In other words, inaction towards bribery is considered a crime under the *UK Bribery Act*.
- 3.3. The FCPA contains very severe criminal penalties for violations. A corporation may be fined as much as US\$2,000,000 per violation. An officer, director, shareholder, employee or other agent of a corporation may be fined as much as US\$250,000 per violation and imprisoned for up to five years. Willful violations of the books and records and internal control provisions can result in a criminal fine of up to US\$25 million for a company and a criminal fine up to US\$5 million as well as imprisonment for up to 20 years for culpable individuals. The *US Alternative Fines Act* may increase the criminal fine to twice the gain or loss resulting from the corrupt payment. Such fines and penalties are in addition to harsh collateral sanctions that can result from an FCPA violation, including termination of government licenses or contracts and debarment from government contracting programs. In addition, the Security Exchange Commission ("SEC") is able to seek disgorgement of profits on contracts secured with improper payments. Further, enforcement agencies are increasingly seeking appointment of an independent compliance monitor over FCPA corporate violators for multi-year periods, a process which can be cumbersome and expensive for companies. Moreover, the FCPA prohibits



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reimbursement by a corporation of any fines that are paid by any officer, director, shareholder, employee or other company agent.

- 3.4. The scope of the FCPA is very broad. It forbids not only payments to foreign Public Officials, but also offers, promises (even if not fulfilled) and even authorizations to pay. Such payments, offers, promises or authorizations may be direct or indirect, i.e. if made through an unrelated third party. Both objective and subjective standards are used to determine if the FCPA was violated. This means that if CAE or its Employees, contractors, Consultants or Representatives knew or ought to have known that an improper payment was made or directed to a Public Official, party or candidate, then CAE and those persons would be subject to the above penalties.
- 3.5. It is important to note that "payment" as discussed in this Policy is not limited to money. Payment means anything of value, such as meals, entertainment, lodging, travel or other hospitalities; offers of employment; medical, educational, or living expenses; free services, or other favours. Examples include the granting of contracts to locally-favoured consultants or companies, gifts to secure an advantage or result from the foreign government, or use of CAE property or facilities by foreign officials for anything other than promotion of CAE's products or services.
  - 3.5.1. Therefore, any type of direct or indirect payment by CAE to a foreign Public Official for the purpose of influencing a decision, or to secure an advantage is strictly prohibited.
  - 3.5.2. In addition, Employees should review with the CAE Legal Department and/or CAE Ethics and Compliance Office (<a href="ethics-and-compliance@cae.com">ethics-and-compliance@cae.com</a>) any requests for excessive discounts or large commissions, or requests for payment of cash or payments to bank accounts in third countries or any red flags described in the suitability questionnaire of the Due Diligence Report found in Appendix B of this Policy.
  - 3.5.3. Employees should also be aware of, and disclose in writing to CAE Ethics and Compliance any family or business relationships between Consultants, Representatives and any foreign Public Official.
- 3.6. There are several very limited exceptions where payments to foreign Public Officials may be allowed. Please contact the Ethics and Compliance Office to inquire about authorization if you believe any may apply to a payment requirement in a certain circumstance.



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- 3.7. For the purposes of this Policy, a "Public Official/Officer" means an elected or appointed official, officer, employee, director of, or any representative or agent acting on behalf of:
  - a body of any level of government, whether, federal, provincial, state, municipal or other;
  - a political party, a party official or candidate for political office;
  - a State-owned or State-controlled entity;
  - the armed forces of any country;
  - a public international or intergovernmental organization.

The following categories of individuals are also considered to be Public Officials:

- a person who holds a legislative, administrative, or judicial position;
- any person specifically designated as a Public Officer by the legislation of its home jurisdiction.

For the avoidance of doubt, several CAE customers are State-owned enterprises, and their employees are considered to be Public Officials under relevant legislation. Refer to Exhibit E for a list of government-owned entities with whom CAE is currently engaged or has in the past engaged in business.

- 3.8. For the purposes of this Policy, a "Representative" means any individual or organization who is engaged and paid by CAE to either:
  - i. Act on behalf of and assist CAE in pursuing sales related opportunities for specific products, services and/or business opportunities in specific territories; or
  - ii. Represent or promote CAE's interests where the arrangement requires engagement in direct interactions with foreign officials. This includes various lobbying activities.

An individual (or company) retained by a CAE business to conduct business development, marketing and/or sales activities on CAE's behalf with external potential or existing customers is considered a Representative regardless of the compensation method. It is NOT a requirement that a Representative or representative agreement or arrangement comprise a commission-based fee; any payment structure may be involved.

3.9. For the purposes of this Policy, a "Consultant" is an individual or organization that is tasked with providing CAE knowledge, expertise and support in connection with sales and business development related opportunities, such as bids or requests for proposals. A Consultant typically provides support with respect to a specified subject matter (sales, business development, marketing, etc....) that would be clearly specified in the applicable



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consulting agreement. Typically, Consultants are paid on an hourly basis and not on commission. Unlike Representatives, Consultants do not have any engagements with the customer on CAE's behalf and do not have the authority to represent CAE in customer meetings. If a Consultant engages with a customer for CAE's benefit, then they are to be immediately considered a Representative and treated as such for purposes of this Policy.

The procedures and rules established in this Policy apply to both foreign and domestic Representatives and Consultants.

- 3.10. A CAE company contracting directly with a foreign distributor's customer (rather than the CAE company selling directly to the distributor and the latter on-selling the CAE goods and/or services to the local customer), and paying the distributor a fee in respect of such sale, renders the distributor a Representative for purposes of this Policy. Any payment to a distributor in the circumstances described above, will be considered a payment to a Representative for purposes of this Policy and as such requires the same clearances and approvals applicable to Representative payments. Prior to making any such payment to a distributor, the business unit must contact the Compliance Office for approval. The Compliance Office will work in conjunction with the business unit to vet the distributor, obtain the required undertakings and implement the required contractual documentation prior to any such payment. The same chain of approvals as a regular Representative fee payment shall be followed. In the event that multiple payments of that type are required to be made to the distributor, the contractual relationship between CAE and that entity will be considered, and adapted to, a Representative-type relationship. The Compliance Office, in collaboration with the business unit, will monitor all Representative-type payments made to distributors and will assess based on the frequency and amount of these payments if the relationship with any distributor should be considered, and adapted to, a Representative-type relationship.
- 3.11. Increasing a distributor's standard discount from CAE's price list for a particular transaction may create an "envelope" from which a distributor can fund a facilitation payment (including a bribe) to achieve a sale; any such "one-off" increase to a distributor's discount from list unless applied globally to all similar customer sales and distributors of the business unit going forward, will be treated as a payment to a Representative for purposes of this Policy, and as such requires the same clearances and approvals applicable to Representative payments. In order to mitigate the risk applicable to distributor relationships, all potential distributors must undergo a due diligence vetting process by the Compliance Office prior to their engagement.



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#### 4. Roles and Responsibilities

- 4.1. The Group Presidents and Presidents of the relevant business units are responsible for the respective business unit's (and by extension CAE's) compliance with the Anti-Corruption Laws by ensuring that no payments or offers are made or authorized without following the procedures in this Policy, and for promptly reporting any possible violations of this Policy to the Global Leader, Ethics and Compliance or the Chief Compliance Officer. Although the Group Presidents and the Presidents of the relevant business units are ultimately responsible for compliance, it is also the responsibility of each member of management to ensure that the procedures included in this Policy are followed where Representatives and Consultants are used in activities under their areas of responsibility.
- 4.2. The Ethics and Compliance Office will take an active role in overseeing the implementation of this policy.

#### 5. Justification for Use of a Representative or Consultant

- 5.1. CAE generally does not use Representatives unless legally required to do so. If a need to use a new Representative or Consultant is identified to pursue a specific business opportunity, territory or product, it must be supported by a documented justification or business case that provides the following information:
  - Reasons for using a Representative or Consultant versus using/developing our direct sales force;
  - Confirming that the use of the Representative in the territory is required under applicable local laws;
  - Anticipated cost/fee structure of using a Representative or Consultant and general impact on margins of the related business opportunities;
  - Required services needed by CAE that is to be provided by the Representative or Consultant for the anticipated fees.
- 5.2. **Exhibit A** to this Policy contains the Pre-Approval and Justification Form that must be completed as required under this Policy. The justification/business case must be approved by the Group President or President of the relevant business unit before any due diligence procedures or selection of a Representative or Consultant can proceed. In the case of CAE's D&S Defence and Security division, this form has to be approved by the Vice President of Global Strategy and Business Development prior to the approval of the Group President.



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#### 6. <u>Due Diligence Procedures</u>

- 6.1. After the use of a Representative or Consultant has been justified as per Section 5 above but before any arrangement and/or agreement can be concluded or renewed and before any activities can be carried out by the potential Representative or Consultant, CAE must use due diligence in checking the background of the proposed Representative or Consultant and for the specific project being considered. This responsibility will generally fall to the business unit as well as the Ethics and Compliance Office. The Legal Department will provide support where applicable. Documentation should be retained by the Ethics and Compliance Office in the Representative or Consultant's file outlining the background research conducted and the reasons why the firm or individual was selected. Exhibit B to this Policy contains the due diligence forms, checklists and questionnaires that must be completed during the due diligence process and thereafter as required under this Policy.
- 6.2. A detailed due diligence shall be conducted using the "New Candidate Questionnaire" (Part 1 of Exhibit B) and the Due Diligence form/report (Part 2 of Exhibit B) for each new potential Representative or Consultant or where a detailed due diligence has never been performed or if there is a material change in the relationship or the nature of the Representative or Consultant (i.e. change in ownership or key personnel). An agreement with the potential Representative or Consultant can only be finalized and entered into after the detailed due diligence exercise has been completed and approved by the Group President or President of the relevant business unit and the Chief Compliance Officer.
- 6.3. Where a detailed due diligence has been previously conducted for an existing Representative or Consultant, there must be an annual review of the arrangement completed by the business unit responsible for that Representative or Consultant in accordance with the Monitoring Checklist provided in **Part 3 of Exhibit B**. Where there is a multi-year agreement the monitoring checklist should be done prior to each contract anniversary date. In the year where an agreement is being renewed, the monitoring checklist should be prepared as part of the renewal process and fully approved prior to the effective date of services and date of signing the renewal agreement.
- 6.4. The prescribed due diligence forms included in the Exhibits to this Policy should be used in all cases, whether the arrangement or agreement with the Representative or Consultant is long-term or is project-specific.
- 6.5. Once the due diligence has been completed, the Ethics and Compliance Office is responsible for reviewing the results. The CAE Legal Department shall also investigate



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the laws of the country in which the potential Representative or Consultant is located and will work to determine any specific regulations/ prohibitions on use of such Representative or Consultant. For example, many countries prohibit the use of a percentage fee contract for sales representatives. Further, there are specific guidelines to be reviewed if the resulting contract in question is funded in the United States by Foreign D&S Sales (FMS). Based on such considerations, appropriate edits to the agreements can be made.

6.6. A copy of all completed due diligence forms should be provided for approval by the Group President or President of the relevant business unit where a new candidate is being proposed (Parts 1 and 2 questionnaire/form) or in the case of annual monitoring, the forms should be provided for approval to the Chief Compliance Officer and the person identified in **Exhibit C** (Part 3 form) where no new red flags are noted. In the case of CAE's D&S Defence and Security division, this form has to be approved by the Vice President Global Strategy and Business Development prior to the approval of the Group President.

#### 7. Agreements, Amendments and Addendums

- 7.1. All agreements with Representatives and Consultants must be administered, negotiated, executed, renewed and terminated in accordance with this Policy, and all CAE Employees, contractors, Representatives, Consultants must comply with laws prohibiting bribes and improper payments to foreign public officials and other individuals.
- 7.2. A Representative Agreement shall be used to retain the services of a Representative and a Consulting Agreement shall be used to retain the services of a Consultant. Follow this hyperlink the model agreements for use to by all groups: http://caevox.cae.com/menu/Pages/default.aspx?App=73&Lan=1&Rol=-1&Por=1 While circumstances may require tailoring of these template agreements to meet a specific need, these templates should always be used, and any changes that might be required must be reviewed and approved by the Ethics and Compliance Office prior to signature.
- 7.3. All Representative Agreements shall be approved by the Group President or President of the relevant business unit, and the Chief Compliance Officer.



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Note that approval from the Chief Compliance Officer is not a rubber stamp after the fact. No arrangement with a Representative can be finalized without prior approval from the Chief Compliance Officer. Representatives should not be given a mandate (verbal or in writing) to work for CAE or pursue any specific opportunity, nor should any verbal or written commitment be made to the Representative in respect of a final fee for a mandate, prior to the related Representative Agreement, amendment or addendums being processed and approved in accordance to this policy. CAE senior management may require an alteration to the fee, or it may turn out that a Representative cannot be involved in a transaction due to customer requirements, local laws or other factors, so the process for review/approval must be followed before commitments are made.

- 7.4. All Consulting Agreements shall be approved by the Group President or President of the relevant business unit, and the Chief Compliance Office.
- 7.5. Where a Representative Agreement is in place, each new addendum to the agreement for additional projects or amendments should be reviewed and approved by the Group President or President of the relevant business unit and the Chief Compliance Officer Section 7.3 above) prior to the effective date of the addendum and any activities being performed by the Representative. Amendments and addendums to existing Representative Agreements must be signed by the same two persons. The request for approval of the addendum should include a description of the services to be provided in exchange for the agency fees proposed. The fee payable to new Representatives will be determined by CAE Ethics and Compliance, after consulting the relevant CAE Sales Manager, based on the value of the services listed in the addendum which the Representative will perform. Such performance must be verifiable after the fact – CAE sales staff involved should ensure that adequate records are kept by CAE to permit auditing of such service performance. Any subsequent modification to a Representative Agreement or addendum (including compensation) should be documented as an amendment to the Representative Agreement or addendum and must undergo the same approval process.
- 7.6. No delegation of approval or signing authority is permitted under this Policy. Exceptionally, with the Chief Financial Officer's prior written approval, certain Finance approvals required under Section 8.2 may be delegated to specific Finance staff under the authority of the indicated approvers.
- 7.7. Once approved and signed by both CAE and the Representative or Consultant, a full and complete copy of the Representative Agreement or Consulting Agreement must be provided to the Ethics and Compliance Office in Montreal, along with any subsequent amendments and addendums to the agreement.



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#### 8. Payments

- 8.1. Any payments or offers of anything of value not already included in approved existing agreements and addendums may only be done in compliance with this Policy and the Gifts, Entertainment and Business Courtesies Policy. When in doubt please consult the Ethics and Compliance Office or the Legal Department or as to what is permissible in this regard.
- 8.2. Any payments (including success fees, fixed retainer fees and reimbursement of out of pocket expenses) shall be made in accordance with existing agreements and contract addendums and shall be approved prior to payment by the most senior Finance member working with that Group (VP Finance D&S, VP Finance Civil and Finance Director of CAE Healthcare) as the case may be, to ensure that they are in accordance to the specified amounts and timing in the related approved agreement/addendum. See **Exhibit D** for the relevant authorization matrix of Finance approvals.
- 8.3. When a payment is due to a Representative, this payment must be verified by the Ethics and Compliance Office. A member of the Ethics and Compliance Office will ensure that the amount to be paid does not exceed the agreed upon amount in the contract. Once the amount invoiced has been verified and is acceptable, the Ethics and Compliance Office then sends a confirmation to Accounts Payable along with contractual proof (typically an addendum) that the amount is in fact accurate. Subsequently, Accounts Payable submits the payment for approval to the proper management levels within the concerned business unit. Once the approvals are obtained, the payment has to be approved by the VP Finance as indicated in the paragraph above. Payments to Representatives can only be made once the customer pays CAE and following the same payment schedule in which the customer pays CAE.

#### 9. Monitoring and Reporting Activities

9.1. The Ethics and Compliance Office shall provide CAE's executive management with periodic information for monitoring purposes (monthly). The monitoring information includes, without limitation, the number of approved Representatives and Consultants, for what programs, countries and/or product lines the Representative/Consultant is approved, significant changes to the business relationship, the status of negotiations with potential or existing Representatives and Consultants, the contract renewal status, agency fee reductions (if any), training provided to employees as well as any known exceptions to this Policy.



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- 9.2. CAE Finance shall provide an annual report to the Ethics and Compliance Office on CAE spending on Representatives and Consultants.
- 9.3. The Ethics and Compliance Office shall provide the Governance Committee of the Board of Directors periodic information on CAE's Ethics and Anti-Corruption Program, including an annual report on CAE spending on Representatives and Consultants.

#### 10. Mergers, Acquisitions, Partnerships and Joint Ventures

10.1. Before entering into a merger, acquisition, partnership or joint venture agreement, adequate anti-corruption due diligence must be completed. In addition, a remediation plan should be developed and implemented to address identified issues. All such agreements must contain adequate provisions to comply with applicable anti-corruption laws.

#### 11. Gifts, Entertainment and Business Courtesies

11.1. Any exchange of business courtesies must be done in accordance with the Gifts, Entertainment and Business Courtesies Policy.

#### 12. Lobbying and Political Contributions Policy

12.1. Lobbying activities and political contributions are governed by the Lobbying and Political Contributions Policy.

#### 13. Books, Records and Internal Controls

13.1. CAE must prepare and maintain books and records that accurately and in reasonable detail document the source and use of CAE revenues and assets (including expenditures and liabilities). 'Off-the-books' accounts and false or deceptive entries in CAE books and records are strictly prohibited. All financial transactions must be documented, regularly reviewed and properly accounted for in the books and records of the relevant CAE entity. All relevant financial controls and approval procedures must be followed. The retention and archive of records must be consistent with CAE policies and tax and other applicable laws and regulations.

#### 14. Reporting a Breach

14.1. It is the responsibility and duty of all Employees to report any instance of unethical behaviour contrary to the Company's standards of business ethics and this Policy.



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If you believe that a breach of the Policy has occurred or is about to occur, you have an obligation to disclose it, knowing that your confidentiality will be protected. All Employees can report a breach by:

- 1.1.1. Speaking to their manager or supervisor;
- 1.1.2. Making an anonymous report on the EthicsPoint system at www.ethicspoint.com or calling the EthicsPoint toll-free hotline at 1-866-294-9551;
- 1.1.3. Contacting a representative of the Ethics and Compliance Office by e-mail at ethics-and-compliance@cae.com;
- 1.1.4. Contacting someone in the Human Resources, Finance or Legal departments.
- 14.2. All reports or inquiries will be handled promptly and discreetly. If you report a possible breach of this Policy, you have the right to remain anonymous, and confidentiality and/or anonymity will be maintained.
- 14.3. No sanction or retaliatory action may be taken against an employee for making a good faith report of a potential violation to this policy.

#### 15. Penalties for Breaches

15.1. Failure to respect the letter or the spirit of this Policy or the law may lead to disciplinary measures commensurate with the breach, up to and including termination of employment. Depending upon the nature of the non-compliance, CAE may have the legal obligation to report the situation to the appropriate authorities.

#### 16. Deviations

16.1. Any deviation from this Policy requires the prior approval of the Ethics and Compliance Office.

#### 17. Related Corporate Policies and Procedures

- 17.1. CAE Employees can refer to the following Corporate Policies and Procedures (CP&P) for information on related matters:
  - Code of Business Conduct
  - Gifts, Entertainment and Business Courtesies Policy
  - Charitable Donations & Sponsorships Policy
  - Lobbying and Political Contributions Policy
  - Internal Reporting/Whistleblowing Policy



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#### 18. Exhibits

- 18.1. Checklists and questionnaires to ensure compliance with this Policy are set out in the Exhibits to this Policy.
  - Exhibit A Justification and Pre-Approval Form
  - Exhibit B Due Diligence Procedure
    - Part 1 New Candidate Questionnaire
    - Part 2 Due Diligence Report
    - Part 3 Monitoring Checklist
  - Exhibit C Authorization Matrix Contracts, Agreements and Addendums
  - Exhibit D Authorization Matrix: All Payments to Representatives (Success Fees, Retainers and Out of Pocket Expense Reimbursements)
  - Exhibit E Sample list of customers owned or partially owned by the government



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### Exhibit A Justification and Pre-Approval Form

1	Business Need (individual or entity)	
1.1	Name of proposed Representative or Consultant ("Business Partner") (individual or en	tity):
1.2	Please describe the opportunity in which the Business Partner could be involved in (cust country, approximate value, short- and long-term benefits etc).	omer,
1.3	Does CAE have local or regional office that could service the targeted territory and product perform the services to be provided by the Business Partner?  Yes No If Yes, explain why the regional office cannot perform the services proposed by the Bus Partner:	
1.4	Is the use of a local Business Partner required in the territory under applicable laws and regulations? (Please consult with the CAE legal department to obtain the response to thi Yes No Please provide details:	s question).
	Are there any legal restrictions or conditions to using a Business Partner in the specific territory/country or product for which it the use of a Business Partner is being considered example, many countries prohibit the use of a percentage fee contract for sales represent There may also be specific guidelines to be reviewed if the resulting contract is funded in United States by Foreign D&S Sales (FMS).  Yes No  If legal restrictions or conditions exist what is nature of the restriction/condition.	atives.
2	Services to be Performed by the Business Partner	
2.1	Monitor and report/communicate local market intelligence/research including general industry trends, regulatory developments, competitor activity, customer activities.	
2.2	Perform general marketing activities to and maintain/initiate contact with existing and potential new customers for CAE products and/or services within the specified territories and products.	
2.3	Participate in industry associations or /committees where they are relevant to CAE's interests.	
2.4	Provide logistic support in country including leading or assisting CAE with importation of products (Customs and Duties).	



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2.5	Assist CAE in arranging, facilitating and preparing visits of CA presentations to existing or potential customers	AE personnel and or			
2.6	2.6 Facilitate meetings with potential customers including translation services if necessary				
2.7	Assist CAE in developing bids and /proposals for any opportur	nity in the territory			
2.8	Assist CAE in negotiations with customers				
2.9	Assist in collections of outstanding amounts due from custome	rs			
2.10	Assist CAE with possible customer claims and resulting settler	nents			
2.11	2.11 Assist CAE in any requirement from Project Management or Field Support services relating to in country installation				
2.12 Assist in selection of in-country suppliers, partners, and contractors/sub-contractors (identification, background checks and verification of credentials)					
2.13 Assist or /support CAE in obtaining regulatory certifications for products and services from local authorities if necessary					
2.14	2.14 Advise and assist CAE in its interactions with government officials and regulatory bodies.				
2.15	2.15 Inform CAE of any developments in the territory which may impact CAE's business towards customers including any political or social instability as well as changes in regulation or legislation.				
2.16 Other services not included above and/or factors to take into account (provide description)  Click here to enter text.					
3	Anticipated Fees				
rate/an servic Fee st Amou	on the nature of services to be provided what is the anticipated to mount to be paid to Business Partner and how does this representes to be performed over the life of the expected business relation ructure:  unts: nentary Justification on Value for Money:	adequate value for natur			



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5	Approvals and Signature				
	Submitted by:	Requestor (Name & Signature)	Date		
	Reviewed by:	Vice President of Global Strategy and Business Development (Name & Signature)	Date		
	Approved by:	Group President (Name & Signature)	Date		



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**Exhibit B: Due Diligence Procedure Part 1: New Candidate Questionnaire** 

Note to new or prospective candidates: At CAE, we recognize the importance of and highly value our network of well-qualified business partners, and we go to great lengths to ensure that all of our business partners are aware of and fully committed to the ethical way we insist on conducting business in all countries and markets. To enable us to evaluate you as a business partner, please complete the following questionnaire. If you need more space than what is provided anywhere in this form, please attach additional pages as necessary.

	and markets. To enable us to evaluate you as a business partner, please complete the following questionnaire. If you need more space than what is provided anywhere in this form, please attach additional pages as					
_	necessary.					
_						
	DENTIFYING INFORM					
1	Individual or entity name:	Click here to e	enter text.			
2	Business address:	Click here to				
3	City: Click here to entertext.	-		Postal Co	ode: Click here to enter text	1
4	Telephone number(s):	Click here to e	enter text.			
5	Facsimile:	Click here to e	enter text.			
6	Email:	Click here to e	enter text.			
7	Company website:					
$\mathbf{B} \mid \mathbf{I}$	BUSINESS INFORMATION	ON				
8	Any previous name(s) or to used:	rade name(s)	Click here to enter text	•		
9	Date(s) of name change(s)	:	Click here to enter text	•		
10	Names of affiliates:		Click here to enter text	•		
11	If a company or other entity, please attach:  a copy of certificate of organization or its equivalent and all amendments thereto, and a corporate registration, if filed with the State.  If an individual, please attach one of the following: a copy of the identification page of your passport copy of your government-issued identification (e.g., identity card)					
12	Date of establishment:		Click here to enter text	•		
13	Place of establishment:		Click here to enter text			
14	Principal lines of business recent quarterly or annual available)	report, if	Click here to enter text			
15	Approximate revenues (in	\$US) in the	☐ < \$ 1 millio	on	$\square$ \$ 1 – 10 million	



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	last five years (check appropriate box):	☐ 10 – 50 millio	n		\$ 50 million	
16	Number of employees:	Click here to enter text.			<del>, ,</del>	
17	Countries where entity is authorized to do Click here to enter text.	b business:				
18	Countries where work would be performed on behalf of, or in connection with CAE:  Click here to enter text.					
19	If government registration is a requiremegistered?  Yes No Registration or tax number:	nent for the work to be p	erforme	ed in this co	ountry, is the er	ıtity
$\mathbf{C} \mid 0$	OWNERSHIP AND MANAGEMENT					
20	If a company, are you publicly held:			Yes	☐ No	
21	If yes, please attach a copy of your most rquestionnaire.	recent securities filing whe	n transn	nitting the co	ompleted	
22	If you are not a publicly held company, powners who hold a financial interest in you legal entity, provide sufficient information	our business of 5% or mor	e. (If ar	n owner is a	l shareholders or non-publicly-tra	r .ded
		ionality		wnership %		
23	If your direct owner is a company, please Click here to enter text.	provide the list of the ultin	nate bei	neficial own	ers:	
24	List all directors, principals and key employees of the business, including those employees very expected to perform work for or on behalf of, or in connection with CAE.				yees who would	d be
			-	41 -		
	•	ionality	Tit	tie		
	•	ionality	Tit	tie		
	•	ionality	Ti	пе		
	•	ionality	Ti	tte		
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25	•				aff that will pro	vid



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	Name	Nationality			Years of servi	ce	
26	As your company ever been involve please provide details: Click here to enter text.	ed in government co	ntracts? If yo	es,	Yes	☐ No	
<b>D</b>   1	ENGAGEMENT INFORMATI	ION AND QUALI	[FICATIO]	NS			
27	Company Activities (select all th	nat apply):					
Government Liaison/Lobbyist   Government Liaison/Lobbyist   Sales Agent   Strategy/Marketing consultant   Legal advisor   Logistics (e.g., freight forwarder, customs broker)   Tax consultant   Other (please specify):							
28	Describe the work to be performed Click here to enter text.	pursuant to the prope	osed engager	nen	t:		
29	How long has your company been in behalf of, or in connection with CA Click here to enter text.	Е?					
30	Briefly describe your experience experience and qualifications are ex Click here to enter text.	spected to be utilized	l in connection				their
31	Have you, or has your entity, had a CAE? If yes, please provide details		onship with		Yes	☐ No	
32	Date of any relationship or contract	CAE contac	t person			contract still exi erminated?	ists
	•	1					



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E   '	THIRD PARTY RELATIONS	HIPS						
33	Do you anticipate engaging or us connection with any business activit Yes No If yes, please complete the followin CAE would be the only third party in the control of the c	ies covered or agreement involved questions in this Section. If no nvolved.	ing ( <b>, pl</b>	CAE (or a subs	idia e n	ary or af	filiate	e)?
34	Identify all such third parties below copy of this Due Diligence Question				oart	ty compl	lete a	
	Name of third party	Main place of business	<del>\\</del>	Complete	d Ç	Question hed?	naire	
				Yes [		No [		
				Yes [		No 🗌		
				Yes [		No 🗌		
				Yes [		No 🗌		
				Yes [		No _		
				Yes [		No _		
				Yes [		No 🗌		
35	Describe the goods and/or services to interact with any Public Officers (or compensated, and the rationale for the Click here to enter text.	n behalf of CAE (or a subsidiary using the particular third party id	or a	affiliate), how the	the	third pa	rty w	ill be
36	To your knowledge, is the third part any Public Official? Please see Sect Yes No If yes, please identify the Public Official here to enter text.	tion E for the definition of "Pub	<b>lic (</b>	Officials".	• /			
37	Have you conducted a due diligence Yes No No If <b>yes</b> , please attach the due diligence to review the third party and the rest	e reports or, if no reports are ava			nar	ize the s	teps 1	taken

#### E | GOVERNMENT RELATIONSHIPS

In this section, "Public Official" means a) person who holds a legislative, administrative or judicial position of a foreign State; b) a person who performs public duties or functions for a foreign State, including a person employed by a board, commission, corporation or other body or authority that is established to perform a duty or function on behalf of the foreign State, or is performing such a duty or function; or c) an official or agent of a public international organization that is formed by two or more States or governments, or by two or more such public international organizations. For avoidance of doubt, certain corporations are "State-owned", and their employees are considered "Public Officials" under relevant legislation.

Have you or your company, or any of its present or former directors, officers, owners or employees ever been found by a court, professional body or regulatory agency to have violated a law prohibiting money laundering, terrorism, fraud, conflicts of interest, kickbacks, bribery or other corrupt activity or been the subject of any such allegation or investigation, or been suspended or prevented from doing business



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	because of any such matters?  Yes No  If yes, please give full details:  Click here to enter text.	
39	Have you or your company, or any of its owners, directors, officers given, or promised to give money or anything of value, including, entertainment, and facilitation payments, directly or indirectly, to a Yes No If yes, provide complete details, including the recipient(s) of the pacific here to enter text.	but not limited to, cash, gifts, meals, any Public Official?
40	Is it your practice to make or permit your company, or any of its or representatives to make payments to Public Officials to obtain favor officials' decisions under any circumstances?  Yes No If yes, please describe the circumstances in which such payments a Click here to enter text.	orable treatment or influence the
41	Has your company developed and implemented an anti-corruption  Yes No  If yes, please describe the program, including, but not limited to, the policies adopted to implement the program, and any compliance tracklick here to enter text.	he laws covered by the program, the
42	To your knowledge, does any Public Official have an ownership company, or a right to share in your company's profits? (For purp about ownership, in the case of publicly-traded companies the term Yes No	poses of this and subsequent questions
43	To your knowledge, is any Public Official, or close relative of su director, or shareholder of the company?  Yes No	uch a person, an employee, officer,
44	Has any shareholder, principal, director, officer, key employee or st held a position as an official or employee of any government military), government-owned or government-controlled entity, political party?  Yes \( \subseteq \text{No} \subseteq \)	(legislative, executive, judiciary and
45	Does any shareholder, principal, director, officer, key employee of have any personal or professional affiliations with any Public Office Yes No	cial (including family relations)?
46	Is any shareholder, principal, director, officer, key employee of involved in any business relationship—including acting as an agreement common ownership of any business enterprise or partnership—we family member of a Public Official)?  Yes No	gent or consultant for, or holding with any Public Official (or close
47	Is any shareholder, principal, director, officer, key employee or staposition (formal or informal) to exercise influence over the	* ·



identified?

If **no**, please explain:

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	government-owned or government-controlled entity (such as a gove Yes No	rnment-owned	oil company	/)?
48	<ol> <li>If the answer to any of the questions above (35 – 40) is yes, please sell. The name and official position of the Public Officer:         Click here to enter text.     </li> <li>The existing, or, in the case of candidates, anticipated, official Official or close relative:         Click here to enter text.     </li> <li>The type and extent of the ownership interest in, or control over Official or close relative:         Click here to enter text.     </li> <li>Indicate the position, if any, of the Public Official, or the close your company:         Click here to enter text.     </li> <li>If the Public Official is a close relative of an owner, employee, on the exact relationship between that official and your owner, employee, or the exact relationship between that official and your owner, employee.</li> </ol>	duties and respect, your businesser, your businesser relative of su	ss/company luch person, voor of your co	by the Public
	Click here to enter text.			
F   1	INTERNAL CONTROLS			
49	Does the company make and keep books, records, and accourreasonable detail, accurately and fairly reflect the transactions and the company's assets?  Click here to enter text.			☐ No
50	Does the company maintain a system of internal accounting controprovide reasonable assurances that:  a) Transactions are executed in accordance with management specific authorization.  b) Transactions are recorded in the books to permit preparation statements in conformity with generally accepted accounting proof other criteria applicable to such statements.  If no, please explain why:	c's general or n of financial inciples or any	Yes	☐ No
51	Is access to assets by company personnel permitted only in accommanagement's general or specific authorization?  If <b>no</b> , please explain why:	cordance with	Yes	☐ No
52	Is the recorded accountability for assets compared with the exist reasonable intervals and appropriate action taken with respect to a state of the s			☐ No



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#### REFERENCES

Reference # 1			
Company Name:			
Address:			
City/Region:	Country:	Postal Code:	
Company Web Site:			
Contact Person:		Title:	
Contact Tel:		Contact Fax:	
Contact E-mail:			
Products/Services:			
Reference # 2			
Company Name:			
Address:			
City/Region:	Country:	Postal Code:	
Company Web Site:			
Contact Person:		Title:	
Contact Tel:		Contact Fax:	
Contact E-mail:			
Products/Services:			
Please provide at least 1 banking reference:			
Banking reference			
Bank Name			
Address:			
City/Region:	Country:	Postal Code:	
Company Web Site:	·		
Contact Person:		Title:	
Contact Tel:		Contact Fax:	



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#### CERTIFICATION

The undersigned, being duly authorized to respond to and sign this Due Diligence Questionnaire from CAE, hereby acknowledges and certifies as follows:

- (i) the answers to the foregoing questions are accurate and complete to the best of myknowledge;
- (ii) CAE reserves the right to immediately terminate, without penalty, any relationship with the applicant if any information set forth in this questionnaire is incorrect or incomplete:
- (iii) the applicant has a continuing obligation to keep CAE informed of any change that might occur with respect to the responses provided above
- (iv) CAE reserves the right to request updating and/or additional information at any time and to terminate its dealings with the applicant based upon such information
- (v) it is the policy of CAE and its subsidiaries and affiliates to fully comply with all applicable laws and regulations, including the U.S. Foreign Corrupt Practices Act and other anti-corruption laws and regulations, at all times, and, during the term of any agreement with CAE (or a subsidiary or affiliate), the applicant and its owners, directors, officers, employees, and representatives will at all times fully comply with all applicable laws and regulations;
- (vi) no compensation paid to the applicant in connection with any agreement with CAE (or a subsidiary or affiliate) will be used for any illegal or improper purpose;
- (vii) in connection with any business activities covered by any agreement with CAE (or a subsidiary or affiliate), neither the applicant, nor its owners, directors, officers, employees, or representatives will (i) make any payments, directly or indirectly, to any party on behalf of CAE (or a subsidiary or affiliate), unless specifically authorized in advance in writing by CAE, (ii) retain any third party to act on behalf of CAE (or a subsidiary or affiliate), unless specifically authorized in advance in writing by CAE, or (iii) directly or indirectly bribe or corruptly offer, give, or promise to give money or anything of value to a "Public Officer" (as defined in section V. above) or any other individual or entity; and

(viii)	This certification does not constitute or form an agreement to enter into any business relationship between CAE (or a subsidiary or affiliate) and the applicant.
Printed Name:	
Title:	
Signature:	
Date:	



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### **Exhibit B: Due Diligence Procedure Part 2: Due Diligence Report**

(This form must be completed by the CAE Sales team or the individual requesting the appointment of a Representative or Consultant ("Business Partner") and then submitted to the Ethics and Compliance Office for review)

1	CAE Project Background				
Nam	e of Opportunity:				
Clier	ıt:				
	Country:	TI Index <sup>1</sup> :			
	Country where activities will take place:				
	Business Unit: Select Business Unit	Division: Select Division	1		
	<b>Proposed contract value (Estimated):</b> <sup>2</sup>	Currency	Amount		
	Total:	Select Currency			
	<b>Description of services</b>				
	Identify services to be performed by the candidate	to act as Business Partner	r.		
	Will activities involve contact/interaction with a g entity or an entity controlled by a government entity		Yes	☐ No	
	If yes, briefly describe in what context such contact	ct or interaction will be m	ade.		
2	Selection Process				
	How was the candidate identified? (e.g. suggestions by CAE employees, local government etc.).				
	Why was the candidate selected?				

<sup>&</sup>lt;sup>1</sup> Transparency International Corruption Index – available at <a href="https://www.transparency.org/cpi2019">https://www.transparency.org/cpi2019</a>

<sup>&</sup>lt;sup>2</sup> Estimated value of agreement (or anticipated range of values) and expected compensation structure (fixed fee, variable fee - % fee)



b) Substantial up-front payment?

c) Payment in a currency that is foreign to the candidate?

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	Was there a search for other potential candidates (if not – why not). If yes, which other considered and what was differentiating factor(s) for selection of candidate?	candidat	es were
	How was the proposed compensation and basis of payment arrived at?		
	How does the compensation compare to similar transactions in this country by CAE and companies (if known) or to similar transactions by CAE in other countries (especially if representatives, agents or consultants are used in this region of the world)?		ſ
3	Suitability Questionnaire		
		Yes	No
3.1	Is the candidate's country (or country where the candidate will represent CAE) known for corruption (refer to Transparency International Index)? If the index score is less than 65 then the default response should be "Yes".		
3.2	Did the information gathering reveal integrity-related questions about the candidate's background or reputation?		
	If yes, what did additional investigation reveal?		
3.3	Do reviewed sources suggest that owners, shareholders, or other key personnel of candidate make large or frequent political contributions?		
3.4	Does the candidate object to the anti-corruption clause in his agreement?		
3.5	Has the candidate demonstrated unwillingness to cooperate with the due diligence investigation or certification requirement for code of conduct and compliance to FCPA?		
3.6	Is a key shareholder, officer, director, or employee also a government official or a member of the government (appointed or elected)?		
3.7	Does the candidate (including a key shareholder, officer, director or employee) have a close personal or family relationship, or a business relationship with a government official or relative of an official?		
3.8	Is the candidate requesting unusual contract terms or payment arrangements that raise local law issues such as:		
	a) Payment in cash or checks payable to cash or bearer or directly to a shareholder, officer, director, employee or other individual where the Business Partner is a company or legal entity?		



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	d) Payment to a country other than where the project is located or wh has a principal place of business?	ere the candidate		
	e) Payments to a different entity, a numbered bank account, or simila	r request?		
	f) Compensation that exceeds either 5% of proposed contract value, o \$1,000,000?	or CAD		
3.9	Is the candidate a shell company or does it have an unusual corporate	structure?		
3.10	Is the only qualification the candidate brings to the relationship influe government officials or potential clients?	ence over		
3.11	Does the candidate require that his or her identify or, if a company, the company's owners, principals, or employees, not be disclosed?	ne identity of the		
3.12	Has the candidate been recommended or requested by CAE's client or by a Government Agency or official?			
3.13	Has the Candidate suggested needing money for suspicious reasons, suspiness" and "make the necessary arrangements"?	such as to "get the		
Expl	anatory notes must be provided as an attachment to this form against a	ny "yes" answers.		
4	Other Due Diligence			
	there any agreements that require that notice be given regarding use of cholders such as clients, partners, governments, etc.)	the candidate? (Incl	luding	
	tify any other due diligence performed or other factors not covered in tact on contracting with the candidate.	he foregoing which	might h	ave an
_	T 10 1		-	_
5	Legal Review			
			Yes	No
5.1	Is there a regulatory requirement to use a local business partner in the	e region?		
5.2	Are there any local restrictions on hiring of the candidate?			
5.3	Are there any legal restrictions on compensation and method, current payment?	cy and location of		
5.4 If the candidate is a current or former government official, are there any conflict of interest or other relevant rules that apply?				



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5.5		rules that apply to the engagement of an inte regarding use of the candidate? (Includes fu					
6	Summary and C	onclusion					
					Yes	No	
6.1	Are there any pos	sible red flags noted in the due diligence?					
6.2	Based on the evaluation of the background of the candidate and/or the project is the candidate recommended to be approved for use and association with CAE?						
6.3	summary of the o	ny red flags and the candidate is still recomm verall evaluation and conclusion as to why C that will be performed to mitigate/monitor a	AE show	ald use this interm			
7	Approvals and S	ignatures					
	Prepared by:	CAE Ethics and Compliance Office (Name & Signature)	Date	:			
	Reviewed by:	CAE Chief Compliance Officer (Name & Signature)	Date	:			
	Approved by:	Group President (Name & Signature)	Date	:			



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### **Exhibit B: Due Diligence Procedure Part 3: Monitoring Checklist**

(This form must be completed annually upon the renewal of each Representative/Consultant ("Business Partner"). If an agreement is for a term of more than one year, the monitoring checklist should be completed before the expiration of the contract)

1	Conditions for Renewal	Yes	No
	Has the Agreement been signed by the Group President or President of the relevant business unit and by the Business Partner, and has the Certificate in Appendix C been signed by the Business Partner and returned to CAE?		
	Does the Business Partner require any training or briefing on anti-corruption laws? <b>If no</b> , explain why: Click here to enter text.		
	Have payment instructions (e.g. bank account details) been received and reviewed and no red flags identified?		
2	Business Partner Review – Performance and Due Diligence	Yes	No
	Has the Business Partner completed a periodic activity report (monthly or quarterly) summarizing the work done throughout the term of the agreement which has been reviewed and agreed to by the Sales Manager who interacts with the Business Partner?		
	Have invoices for expenses been properly documented and supported?		
	Have invoices or payment instructions clearly identified the location where payments are to be made?		
	Have changes been requested to the location of payment, or are there other indicators that control has changed, such as altered signing authorities?		
	Are payments being requested that are outside those provided by the contract or has there been a request for an increase in the amount of compensation?		
	Is there any evidence of a change of residence of the Business Partner?		
	Is proper contact being maintained with the Business Partner and are contacts being recorded in writing (e-mails, minutes of meeting, record of telephone calls etc.)?		
	Has the Code of Business Conduct been signed by the Business Partner within the past 12 months? Will it be resigned in the contract renewal process?  If no, please explain: Click here to enter text.		



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		Partner attested that he reaing provided to him?	d and understood	the annu	al		
	Are there any indications that the ownership structure of the Business Partner has changed or that government officials may now have an interest or that possible conflicts of interest have been created, particularly in the event of political elections?  If yes, please indicate nature of changes in ownership structure or possible new conflicts of interest.			possible ical			
	original responses 1)?	curred during the past year tes in the suitability question icate which factors in the su	naire of the due d	liligence f			
	Has anything occurred that would warrant the suspension or termination of the agreement with the Business Partner? Any suspicious facts should be brought to the attention of the Group President or President of the relevant business unit and the Ethics and Compliance Office.						
3	Conclusion and Approvals						
	Based on the responses in the questionnaire and based on results and dealings with the Business Partner, CAE:  Should proceed with renewal of the contract and continuation of the relationship Should terminate the contract and discontinue the relationship with the Business Partner  Where there is a recommendation to renew the agreement with the Business Partner, and there are responses that indicate new red flags or indicators of increased risk exist, please provide information on the evaluation used to arrive at the conclusion.				here		
		CAE Ethics and Compliance Office (Name & Signature)	Date approved	only.  VP Glob	al Strategy &		



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Date approved	Chief Compliance Officer	Date approved	Group President
	(Name & Signature)		(Name & Signature)



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### **Exhibit C Authorization Matrix Contracts, Agreements and Addendums**

In addition to the signature of the CAE Inc. Chief Compliance Officer (required in all instances) Representative Agreements, Amendments and Addendums shall be signed according to the table below:

BUSINESS UNIT	AUTHORIZED SIGNATORY
All D&S	Group President D&S
Civil – Products	Group President Civil
Civil – Civil Aviation Training (CAT)	Group President Civil
Civil – Business/Helicopter/Maintenance	Group President Civil
Training (BAT/HAT/MX)	
Healthcare	President CAE Healthcare



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# Exhibit D Authorization Matrix: All payments to Representatives (Success Fees, Retainers and Out of Pocket Expense Reimbursements)

BUSINESS UNIT	AUTHORIZED SIGNATORY
All D&S	Vice President Finance D&S
Civil – Products	Vice President Finance Civil
Civil – Civil Aviation Training (CAT)	Vice President Finance Civil
Civil – Business/Helicopter/Maintenance	Vice President Finance Civil
Training (BAT/HAT/MX)	
Healthcare	Finance Director CAE Healthcare



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### **Exhibit E**Sample list of customers owned or partially owned by the government

- Aeroflot
- Air Algerie
- Air Arabia
- Air China
- Air China Southwest
- Air India
- Air Malta
- Air New Zealand
- Alitalia
- Australian Airlines
- AZAL Avia Cargo
- Bulgaria Air
- China Airlines
- China Southern
- China Eastern
- China United Airlines
- EgyptAir
- Emirates
- Ethiopian Airways
- Etihad Airways
- Finnair
- Garuda Indonesia
- Gulf Air
- Hainan Airlines
- Hindustan Aviation
- Israel Aerospace Industries
- Kuwait Airways
- Malaysia Airlines
- Middle East Airlines
- Pakistan International Airlines
- Piper
- Oman Air
- Qatar Airways
- Royal Brunei Airlines
- Saudia
- Singapore Airlines

- Shanghai Airlines
- South African Airways
- Sukhoi
- Thai Airways International
- Turkmenistan
- US Air Force
- US Navy
- PEOSTRI
- Royal Canadian Air Force
- Royal Australian Air Force
- Royal Air Force
- Italy Air Force
- German Air Force
- Poland Air Force
- Royal Saudi Air Force
- UAE Joint Air Command
- Kuwait Air Force
- Republic of Singapore Air Force



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### **POLICY GOVERNANCE**

### **Policy Details**

Primary Contact	Pierre Gignac, Global Leader, Ethics and Compliance	
Required Executive Approvals	Chief Executive Officer Chief Financial Officer General Counsel, Chief Compliance Officer & Corporate Secretary	
Board/Committee Approvals	Governance Committee	
Review Cycle	Every third year	

### **Revision History**

<u>Date</u>	Changed by	<u>Description</u>
June 22, 2015	Hartland Patterson	Creating an Anti-Corruption Policy
November 9, 2016	Mark Hounsell	Periodic Review
February 6, 2020	Pierre Gignac	Complete revision following the creation of stand- alone policies covering gifts, entertainment and business courtesies, lobbying and political contributions