

FREQUENTLY ASKED QUESTIONS

1. What is the process for receiving the second dose?

The appointment for the 2nd dose will be made when you check-in to your first vaccination appointment. Note that you will have to come back to the CAE Vaccination Centre for your second dose, and not at another designated clinic.

2. If I received my first vaccine dose at another facility, can I make an appointment at the CAE Vaccination Centre to receive my 2nd dose?

No, appointment for the second dose are made during your first appointment to ensure you receive the same vaccine for the second dose and that the interval between the 2 doses is respected.

3. What vaccine is offered? Can you choose your vaccine type?

The government will choose the type of vaccine that will be allocated to our Centre, so we will not be able to choose the type of vaccine. At the appointment for the first dose, the evaluator will determine whether the type of vaccine available at the Vaccination Centre is suitable for your medical situation.

4. How long does it take to get vaccinated?

We recommend that you arrive at the Vaccination Centre no more than 5 minutes before your appointment. You should allow about 30 minutes for your appointment. It is recommended to remain on site for 15 minutes after the injection, so that possible immediate side effects can be monitored.

5. I have to reschedule my appointment, is it possible?

Yes, there are three ways to reschedule your appointment: using your confirmation email, your reminder email or through the ClicSanté appointment website.